

Form 2

Powers of Attorney Act 1998 (section 44(1))

Version 4: approved for use from 30 November 2020.

For patient record purposes, health services can affix identification label here

Enduring power of attorney – short form (Queensland)

This form allows you to appoint someone you trust (an ‘attorney’) to make decisions for you during your lifetime. Use this form to appoint:

- » attorney(s) for personal (including health) matters only
- » attorney(s) for financial matters only
- » the same attorney(s) for both personal (including health) matters and financial matters.

Before you complete this form, read [Form 9 – Enduring power of attorney explanatory guide](#), consider who you want to appoint and talk to them.

This is a **legal document** that can significantly affect your legal rights. It is recommended that you seek independent legal advice before completing this form.

Forms and explanatory guides are available at www.qld.gov.au/guardianship-planahead



Is this the right form for you?

- » Use **Form 2 — Enduring power of attorney – short form** (this form) to appoint:
 - » attorney(s) for personal (including health) matters only
 - » attorney(s) for financial matters only
 - » the same attorney(s) for both personal (including health) matters and financial matters.
- » Use **Form 3 — Enduring power of attorney – long form** to appoint **different** attorneys for personal (including health) matters and for financial matters.

What is an enduring power of attorney?

Your enduring power of attorney allows you to appoint someone you trust to make decisions for you during your lifetime. The person you appoint is called your **'attorney'**. Your attorney does not have to be a lawyer. As the person who is making this enduring power of attorney, you are referred to as the **'principal'**.

What types of decisions can your attorney make for you?

Your attorney can make decisions about:

- » **personal (including health) matters**
Personal matters relate to personal or lifestyle decisions. This includes decisions about support services, where and with whom you live, health care and legal matters that do not relate to your financial or property matters.
- » **financial matters**
Financial matters relate to your financial or property affairs including paying expenses, making investments, selling property or carrying on a business.

Important information about your enduring power of attorney

- » You can decide when your attorney(s)' power to make decisions for **financial matters** begins. Your attorney(s)' power to make decisions for **personal matters** operates during times when you do not have capacity to make decisions about those matters.
- » During those times your attorney(s) will have full powers to make decisions unless you set terms or provide instructions in this form.
- » This form can only be completed by an adult who has capacity to make an enduring power of attorney. This means you must fully understand the nature and effect of this document and the powers it gives. You must be making this document freely and voluntarily, not due to pressure from someone else.
- » **You must sign this form in the presence of an eligible witness** (a justice of the peace (JP), commissioner for declarations, lawyer or notary public).
- » If an interpreter is required to interpret or translate this document, they should complete [Form 7 – Interpreter's/translator's statement](#).

What to do with this enduring power of attorney once complete:

- » keep the original in a safe place
- » give a certified copy to your attorney(s), doctor, other health provider(s), bank or lawyer
- » notify your close family and friends that you have made an enduring power of attorney and where to find the document
- » if your attorney(s) wish to deal with land in Queensland on your behalf, your enduring power of attorney must first be registered with the Queensland Titles Registry by lodging a [Form 16 – Request to register power of attorney](#), together with a single-sided certified copy of the enduring power of attorney.

SECTION 1: YOUR PERSONAL DETAILS

You must fill in your full name and address.

Refer to section 1, page 6 of [Form 9 — Enduring power of attorney explanatory guide](#).

Full name			
Address			
	Suburb	State	Postcode
Phone number			
Email			

SECTION 2: YOUR VIEWS, WISHES AND PREFERENCES

Your attorney(s) must consider your views, wishes and preferences when making decisions for you but these are not instructions to your attorney(s).

Section 2 allows you to provide information about yourself, including what is most important to you in life now and into the future.

Refer to section 2, page 6 of [Form 9 — Enduring power of attorney explanatory guide](#).

Cross out this section if you do not want to complete it. If you do complete this section cross out any space in the box that you do not use.

This is what I want my attorney(s) to know about me when making decisions for me:
(e.g. your views about where you would prefer to live, your healthcare preferences and any other views, wishes and preferences you would like your attorney(s) to know)

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SECTION 3: YOUR ATTORNEY(S)

This section allows you to appoint one or more attorneys to make decisions for you. You can also choose the types of decisions your attorney(s) can make and how they make these decisions (e.g. jointly, severally or by a majority).

There is no limit on the number of attorneys you can appoint, except that you can only appoint a maximum of four joint attorneys for a matter (i.e. you can only appoint a maximum of four people who must agree on all decisions). You can set terms on their decision-making powers or provide instructions on how they exercise their powers.

WHO ARE YOU APPOINTING AS YOUR ATTORNEY(S)?

You must fill in the name and address of your attorney(s).

You can appoint one or more attorneys.

Your attorney(s) must:

- » have capacity to make decisions for the matter they are being appointed for
- » be 18 years or older
- » not be a service provider for a residential service if you are a resident there
- » for a financial matter, not be bankrupt or taking advantage of the laws of bankruptcy
- » not be your paid carer in the previous three years or your health provider.

Note: a paid carer is someone who is paid a fee or wage to care for a person but not someone receiving a carer's pension or benefit.

Refer to section 3, pages 7–8 of [Form 9 – Enduring power of attorney explanatory guide](#).

I appoint the person(s) listed below as my attorney(s): (in no particular order)

Full name			
Address			
	Suburb	State	Postcode
Phone number			
Email			

Full name			
Address			
	Suburb	State	Postcode
Phone number			
Email			

Full name			
Address			
	Suburb	State	Postcode
Phone number			
Email			

Full name			
Address			
	Suburb	State	Postcode
Phone number			
Email			

☐ I am appointing additional attorney(s) and need more space.

Attach any additional pages to this form and tick the box to indicate that extra pages are attached.

WHAT DECISIONS CAN YOUR ATTORNEY(S) MAKE?

You must complete this part.

Use [Form 2 — Enduring power of attorney — short form](#) (this form) to appoint:

- » attorney(s) for personal (including health) matters only
- » attorney(s) for financial matters only
- » the same attorney(s) for both personal matters and financial matters.

To appoint an attorney(s) for personal (including health) matters and a different attorney(s) for financial matters you should use [Form 3 — Enduring power of attorney — long form](#).

Refer to section 3, page 9 of [Form 9 — Enduring power of attorney explanatory guide](#).

I authorise my attorney(s) to exercise power for:

(Tick one box only)

☐

personal (including health) matters only

Personal matters relate to personal or lifestyle decisions. This includes decisions about support services, where and with whom you live, health care and legal matters that do not relate to your financial or property matters.

OR

☐

financial matters only

Financial matters relate to your financial or property affairs including paying expenses, making investments, selling property or carrying on a business.

OR

☐

personal (including health) matters and financial matters.

WHEN DOES YOUR ATTORNEY(S)' POWER BEGIN FOR FINANCIAL MATTERS?

Your attorney(s)' power to make decisions for personal matters begins if and when you do not have capacity to make decisions.

If a person is unsure whether you have capacity, they can seek a report from a medical practitioner or a declaration from the Queensland Civil and Administrative Tribunal (QCAT) or the Supreme Court.

Refer to page 4 of [Form 9 — Enduring power of attorney explanatory guide](#) and the [Queensland Capacity Assessment Guidelines 2020](#) for information about capacity to make a decision for a matter.

Refer to section 3, page 9 of [Form 9 — Enduring power of attorney explanatory guide](#) for information about when your attorney(s)' power for financial matters will begin.

If you do not complete this part, your attorney(s)' powers to make decisions about financial matters begins **immediately**.

I authorise my attorney(s) to exercise power for financial matters:

(Tick one box only)

☐

when I do not have capacity to make decisions for financial matters

OR

☐

immediately

OR

☐

at this time, or in this circumstance, or on this occasion:
(You must specify the time, circumstance or occasion)

HOW MUST YOUR ATTORNEYS MAKE DECISIONS?

Only complete this part if you are appointing more than one attorney.

Refer to section 3, page 8 of [Form 9 — Enduring power of attorney explanatory guide](#) for information about how many attorneys you can appoint.

Refer to section 3, pages 10–11 of [Form 9 — Enduring power of attorney explanatory guide](#) for information about the options for choosing how your attorneys must make decisions (e.g. jointly, severally, by a majority, successively or alternatively).

If you do not complete this part, your attorneys must make decisions jointly.

I authorise my attorneys to make decisions:

(Tick one box only)

☐ jointly (all of my attorneys must agree on all decisions)

OR

☐ severally (any one of my attorneys may decide)

OR

☐ by a majority (more than half of my attorneys must agree on all decisions)

OR

☐ other: (e.g. jointly and severally, or appointing a successive or alternative attorney)
(If you choose 'other', please specify how you want your attorneys to make decisions)

TERMS AND INSTRUCTIONS FOR YOUR ATTORNEY(S)

This part allows you to provide terms and instructions for your attorney(s). You can provide:

- » general terms and instructions
- » terms and instructions about who your attorney(s) must notify when exercising a power for personal (including health) matters
- » terms and instructions about who your attorney(s) must notify when exercising a power for financial matters.

Terms and instructions (general terms and instructions)

Only complete this part if you want to set terms on the exercise of powers by your attorney(s) or provide instructions to your attorney(s) about the exercise of their powers.

Refer to section 3, page 12 of [Form 9 — Enduring power of attorney explanatory guide](#) about terms and instructions (general terms and instructions).

Refer to page 12 of [Form 9 — Enduring power of attorney explanatory guide](#) about conflict transactions (e.g. if you are appointing your spouse as your attorney).

Cross out this part if you do not want to complete it. If you do complete this part cross out any space in the box that you do not use.

Write the terms and instructions for your attorney(s) here:

☐ I need more space to write my terms and instructions.

Attach any additional pages to this form and tick the box to indicate that extra pages are attached.

If you have appointed one or more attorney(s) for personal (including health) matters, you can nominate one or more people who your attorney(s) must provide information to.

Cross out this part if you do not want to complete it. If you do complete this part cross out any space in the box that you do not use.

My attorney(s) for personal (including health) matters must notify the following person(s) when exercising power for personal (including health) matters in writing:

- ☐ me (the principal)
- ☐ my other current attorney(s)
- ☐ the nominated person below

Full name			
Address			
	Suburb	State	Postcode
Phone number			
Email			

- ☐ I need more space to include additional nominated person(s).

What to notify

My attorney(s) for personal (including health) matters must provide the following to the person(s) nominated above:

- ☐ written notice that my attorney(s) intend to begin exercising power for a personal matter (including a health matter) under this enduring power of attorney before exercising the power for the first time
- ☐ other information: *(Provide details about the information that must be provided including how often your attorney(s) must provide the information)*

Case No.	Case Name	Case Type	Case Status	Case Date	Case Location	Case Description	Case Notes	Case Comments	Case Actions
1	John Doe	Medical	Open	2023-01-01	New York	John Doe, 45 years old, male, reported chest pain and shortness of breath. Initial ECG showed ST-segment depression. Patient was admitted to the hospital and underwent further evaluation.	Initial ECG: ST-segment depression. Patient was admitted to the hospital and underwent further evaluation.	ST-segment depression. Patient was admitted to the hospital and underwent further evaluation.	Admitted to the hospital. Further evaluation and treatment required.
2	Jane Smith	Medical	Closed	2023-01-05	California	Jane Smith, 32 years old, female, reported a fall from a ladder at work. She sustained a laceration on her right forearm and a concussion. She was transported to the hospital and underwent surgery for the laceration.	Initial ECG: Normal. Patient was transported to the hospital and underwent surgery for the laceration.	Laceration on the right forearm. Concussion. Patient was transported to the hospital and underwent surgery for the laceration.	Admitted to the hospital. Surgery performed for the laceration. Concussion managed with observation.
3	Michael Brown	Medical	Open	2023-01-10	Texas	Michael Brown, 60 years old, male, reported a sudden onset of weakness and numbness in his left leg. He was transported to the hospital and underwent a CT scan of the head, which showed a small intracerebral hemorrhage.	Initial ECG: Normal. Patient was transported to the hospital and underwent a CT scan of the head, which showed a small intracerebral hemorrhage.	Weakness and numbness in the left leg. CT scan of the head showed a small intracerebral hemorrhage.	Admitted to the hospital. CT scan performed. Further evaluation and treatment required.
4	Sarah Johnson	Medical	Closed	2023-01-15	Florida	Sarah Johnson, 28 years old, female, reported a severe allergic reaction to a medication. She experienced hives, swelling, and difficulty breathing. She was transported to the hospital and underwent treatment with antihistamines and steroids.	Initial ECG: Normal. Patient was transported to the hospital and underwent treatment with antihistamines and steroids.	Severe allergic reaction to a medication. Hives, swelling, and difficulty breathing. Patient was transported to the hospital and underwent treatment with antihistamines and steroids.	Admitted to the hospital. Treatment with antihistamines and steroids administered. Patient discharged.
5	David Wilson	Medical	Open	2023-01-20	Illinois	David Wilson, 55 years old, male, reported a sudden onset of chest pain and shortness of breath. He was transported to the hospital and underwent a CT scan of the chest, which showed a large pulmonary embolism.	Initial ECG: ST-segment depression. Patient was transported to the hospital and underwent a CT scan of the chest, which showed a large pulmonary embolism.	Chest pain and shortness of breath. CT scan of the chest showed a large pulmonary embolism.	Admitted to the hospital. CT scan performed. Further evaluation and treatment required.
6	Emily Davis	Medical	Closed	2023-01-25	Ohio	Emily Davis, 38 years old, female, reported a severe headache and vomiting. She was transported to the hospital and underwent a CT scan of the head, which showed a large intracerebral hemorrhage.	Initial ECG: Normal. Patient was transported to the hospital and underwent a CT scan of the head, which showed a large intracerebral hemorrhage.	Severe headache and vomiting. CT scan of the head showed a large intracerebral hemorrhage.	Admitted to the hospital. CT scan performed. Further evaluation and treatment required.
7	Robert Miller	Medical	Open	2023-02-01	Georgia	Robert Miller, 70 years old, male, reported a sudden onset of weakness and numbness in his right arm and leg. He was transported to the hospital and underwent a CT scan of the head, which showed a small intracerebral hemorrhage.	Initial ECG: Normal. Patient was transported to the hospital and underwent a CT scan of the head, which showed a small intracerebral hemorrhage.	Weakness and numbness in the right arm and leg. CT scan of the head showed a small intracerebral hemorrhage.	Admitted to the hospital. CT scan performed. Further evaluation and treatment required.
8	Lisa Anderson	Medical	Closed	2023-02-05	Arizona	Lisa Anderson, 42 years old, female, reported a severe allergic reaction to a medication. She experienced hives, swelling, and difficulty breathing. She was transported to the hospital and underwent treatment with antihistamines and steroids.	Initial ECG: Normal. Patient was transported to the hospital and underwent treatment with antihistamines and steroids.	Severe allergic reaction to a medication. Hives, swelling, and difficulty breathing. Patient was transported to the hospital and underwent treatment with antihistamines and steroids.	Admitted to the hospital. Treatment with antihistamines and steroids administered. Patient discharged.
9	James Taylor	Medical	Open	2023-02-10	Michigan	James Taylor, 65 years old, male, reported a sudden onset of chest pain and shortness of breath. He was transported to the hospital and underwent a CT scan of the chest, which showed a large pulmonary embolism.	Initial ECG: ST-segment depression. Patient was transported to the hospital and underwent a CT scan of the chest, which showed a large pulmonary embolism.	Chest pain and shortness of breath. CT scan of the chest showed a large pulmonary embolism.	Admitted to the hospital. CT scan performed. Further evaluation and treatment required.
10	Amanda White	Medical	Closed	2023-02-15	Washington	Amanda White, 35 years old, female, reported a severe headache and vomiting. She was transported to the hospital and underwent a CT scan of the head, which showed a large intracerebral hemorrhage.	Initial ECG: Normal. Patient was transported to the hospital and underwent a CT scan of the head, which showed a large intracerebral hemorrhage.	Severe headache and vomiting. CT scan of the head showed a large intracerebral hemorrhage.	Admitted to the hospital. CT scan performed. Further evaluation and treatment required.

Terms and instructions (notifications for financial matters)

If you have appointed one or more attorney(s) for financial matters, you can nominate one or more people who your attorney(s) must provide information to.

Attorney(s) can be required to provide this information on request or at regular times (e.g. on an annual or quarterly basis).

Refer to section 3, pages 13–14 of [Form 9 – Enduring power of attorney explanatory guide](#).

Cross out this part if you do not want to complete it. If you do complete this part cross out any space in the box that you do not use.

Who to notify

My attorney(s) for financial matters must notify the following person(s) when exercising power for financial matters in writing:

- ☐ me (the principal)
- ☐ my other current attorney(s)
- ☐ the nominated person below

Full name			
Address			
	Suburb	State	Postcode
Phone number			
Email			

- ☐ I need more space to include additional nominated person(s).

Attach any additional pages to this form and tick the box to indicate that extra pages are attached.

What to notify

My attorney(s) for financial matters must provide the following to the person(s) nominated above:

- ☐ written notice that my attorney(s) intend to begin exercising power for financial matters under this enduring power of attorney before exercising the power for the first time.
- ☐ all financial records and accounts
- ☐ records relating to transactions above a nominated amount: \$ _____
(You must specify an amount here if you select this option)
- ☐ records and accounts for all assets including property, investments and vehicles
- ☐ summaries of income, expenditure and assets
- ☐ copies of financial management plans and financial advice obtained
- ☐ other: (Provide details)

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When to notify

My attorney(s) must give the information:

(Tick one or more of the boxes below)

- ☐ on request at any time by the nominated person
- ☐ on a regular timeframe: (State the timeframe, e.g. annually on 1 July of each year or quarterly starting on 1 July) _____
- ☐ other: (Provide details)

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SECTION 4: DECLARATIONS AND SIGNATURES

PRINCIPAL'S SIGNATURE

As the principal, you must sign this part in front of an eligible witness.

Refer to section 4, pages 15–16 of [Form 9 — Enduring power of attorney explanatory guide](#) and the [Queensland Capacity Assessment Guidelines 2020](#).

An eligible witness **must** be a:

- » justice of the peace (JP)
- » commissioner for declarations
- » notary public
- » lawyer.

The witness **must not** be:

- » the person signing for you
- » your attorney (e.g. under an enduring power of attorney or advance health directive)
- » related to you or your attorney
- » a paid carer or health provider for you (i.e. your health provider).

By signing this document, I confirm that:

- » I am making this enduring power of attorney freely and voluntarily.

AND

- » I understand the nature and effect of this enduring power of attorney, including:
 - » that I may specify or limit my attorney(s)' power and instruct my attorney(s) about the exercise of the power
 - » when the power given to my attorney(s) begins
 - » that once the power for a matter begins, my attorney(s) will have full control and power to make decisions about the matter, subject to any terms or information included in this enduring power of attorney
 - » that I may revoke this enduring power of attorney at any time if I am capable of making another enduring power of attorney giving the same power
 - » that the power I am giving to my attorney(s) continues even if I do not have capacity to make decisions about the matter
 - » that if I am not capable of revoking the enduring power of attorney, I am unable to effectively oversee the use of the power given to my attorney(s) by this document.

ONLY SIGN THIS PART IN FRONT OF AN ELIGIBLE WITNESS

Principal's signature: _____ **Date:** _____

Witness's signature: _____ **Date:** _____

(Witness must also sign page 10)

Person signing for the principal

If you are physically unable to sign this form, another person who is eligible must sign the form for you.

Refer to section 4, page 16 of [Form 9 — Enduring power of attorney explanatory guide](#).

By signing this document, I confirm that:

- » the principal instructed me to sign this document
- » I am 18 years or older
- » I am not a witness for this enduring power of attorney
- » I am not an attorney of the principal.

Name of person signing for the principal			
Address			
	Suburb	State	Postcode
Phone number			
Email			

ONLY SIGN THIS PART IN FRONT OF THE PRINCIPAL AND AN ELIGIBLE WITNESS

Person signing for the principal signs here: _____ **Date:** _____

Witness's signature: _____ **Date:** _____

(Witness must also sign page 10)

WITNESS CERTIFICATE

This part must be filled in and signed by an eligible witness at the same time that you sign the enduring power of attorney.

INFORMATION FOR THE WITNESS

As a witness you are not simply witnessing the principal's signature.

You must also be satisfied that the principal appears to have capacity to make the enduring power of attorney.

Refer to section 4, page 16 and page 20 of [Form 9 – Enduring power of attorney explanatory guide](#) and the [Queensland Capacity Assessment Guidelines 2020](#).

By signing this document, I certify that:

(Tick one box only)

☐ the principal signed this enduring power of attorney in my presence

OR

☐ in my presence, the principal instructed another person to sign this enduring power of attorney for the principal, and that person signed it in my presence and in the presence of the principal.

AND

» I am a:

(Tick one box only)

☐ justice of the peace (JP)

☐ commissioner for declarations

☐ lawyer

☐ notary public.

» I am not:

» the person signing the document for the principal

» an attorney of the principal

» a relation of the principal or relation of an attorney of the principal

» if this enduring power of attorney appoints an attorney for personal (including health) matters, a paid carer or health provider of the principal.

» At the time of making this enduring power of attorney the principal appears to me to have the capacity to make the enduring power of attorney. The principal appears to:

» understand the nature and effect of this enduring power of attorney

» be capable of making the enduring power of attorney freely and voluntarily.

This document (including any additional pages) has _____ pages.

Witness's signature: _____ **Date:** _____

(Witness must also sign page 9)

Witness's name: _____

If an interpreter assisted in the preparation of this document or if an interpreter is present when this document is witnessed, complete [Form 7 – Interpreter's/translator's statement](#) at www.publications.qld.gov.au

SECTION 5: ATTORNEY(S)' ACCEPTANCE

Your attorney(s) must sign this section of the original form after you and the witness have signed section 4.

It does not matter which order your attorney(s) sign this section.

INFORMATION FOR ATTORNEYS

An attorney has important duties and obligations.

Refer to pages 21–24 'Information for Attorneys' in [Form 9 — Enduring power of attorney explanatory guide](#).

Note: a paid carer is someone who is paid a fee or wage to care for a person but not someone receiving a carer's pension or benefit.

In signing this enduring power of attorney I accept the appointment in accordance with the terms of this enduring power of attorney and confirm that:

- » I have **read** this enduring power of attorney and I understand that I **must** make decisions and exercise power in accordance with this enduring power of attorney, the [Powers of Attorney Act 1998](#) and the [Guardianship and Administration Act 2000](#).
- » I **understand**:
 - » in exercising my powers I must apply the general principles and if I exercise powers for health care matters, the health care principles under the [Powers of Attorney Act 1998](#) and the [Guardianship and Administration Act 2000](#)
 - » the obligations of an attorney under an enduring power of attorney and the consequences of failing to comply with those obligations.
- » I **declare** that:
 - » I have capacity for the matter that I am appointed for
 - » I am 18 years or older
 - » I am not a paid carer for the principal and have not been a paid carer for the principal within the previous three (3) years
 - » I am not a health provider for the principal
 - » I am not a service provider for a residential service where the principal is a resident
 - » if I am appointed for financial matters, I am not bankrupt or taking advantage of the laws of bankruptcy as a debtor under the [Bankruptcy Act 1966](#) (Cwlth) or a similar law of a foreign jurisdiction.

Signature: _____

Full name: _____ Date: _____

Signature: _____

Full name: _____ Date: _____

Signature: _____

Full name: _____ Date: _____

Signature: _____

Full name: _____ Date: _____

☐ I have appointed an additional attorney(s) and need more space for my attorney(s) to sign. Attach any additional pages to this form and tick the box to indicate that extra pages are attached

SECTION 6: WHAT TO DO WITH YOUR COMPLETED ENDURING POWER OF ATTORNEY

You are not required to register this enduring power of attorney anywhere.

You should:

- » keep the original in a safe place
- » give a certified copy to your attorney(s), doctor, other health provider(s), bank or lawyer
- » if your attorney(s) wish to deal with land in Queensland on your behalf, register your enduring power of attorney with the Queensland Titles Registry by lodging [Form 16 – Request to register power of attorney](#) together with a single-sided certified copy of the enduring power of attorney
- » notify your close family and friends that you have made an enduring power of attorney and where to find the document
- » review your enduring power of attorney if your personal circumstances change.

Refer to 'Further information' on pages 18–19 of [Form 9 – Enduring power of attorney explanatory guide](#) for how to make a certified copy.

My Health Record

If you wish your document to be in My Health Record you can upload it via the My Health Record website at www.digitalhealth.gov.au/myhealthrecord. Your document will be valid regardless of whether it is uploaded.

Office of Advance Care Planning

You are able to have your enduring power of attorney uploaded to your Queensland Health electronic record. To do this, send a copy of your document to the Office of Advance Care Planning. This way it will be easily available to authorised clinicians involved in your care when it is required. A copy of your documents can be sent to the Office of Advance Care Planning at acp@health.qld.gov.au, PO Box 2274, Runcorn, Queensland 4113 or fax 1300 008 227.